

SPARES SERVICE

Allen Gears Services offers a prompt and reliable service, recommending and supplying a full range of options on spares delivery, including individual components, planned interval maintenance packages and recommended contingency spares lists; each tailored to our customers' individual requirements.

Spares are dispatched globally on a regular basis, often to the most remote locations, where our site engineers are mobilised to inspect and fit spares as required.

Strategic Parts Exchange Pools

Strategic Parts Exchange Pools can be arranged for instances where there are many identical units in the field. In this case, Allen Gears will maintain a supply of strategic spares at its facility in Pershore, UK, allowing instant dispatch when required, reducing vital downtime for our customers' plants.

unrivalled benefits



recent experience case study

SPARES SERVICE

Siemens, Lincoln, UK

Offering immediate support for Siemens to fulfil their end users' maintenance agreement commitments

Siemens, Lincoln is one of Allen Gears original equipment business largest customers and, for over 30 years, has provided gearbox solutions for its range of generator drive gas turbines.

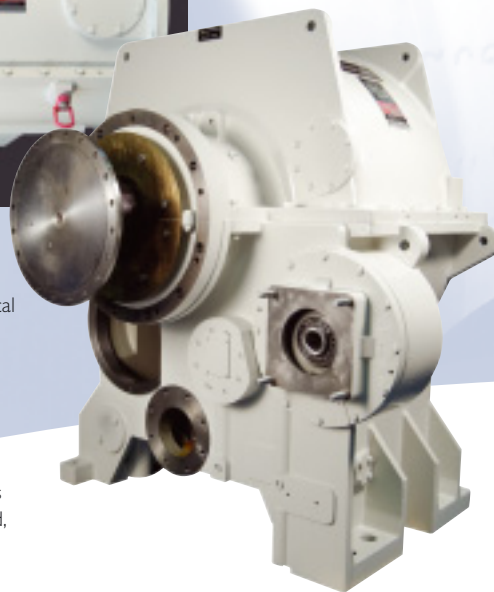
There are hundreds of units in operation in the field on a variety of Siemens smaller gas turbines.

Allen Gears often supports Siemens with overhauls and inspections, when the whole package is under scheduled downtime for maintenance. Siemens recognise the expertise of Allen Gears engineers for working on the gearbox element of the package. AG engineers work with Siemens to ensure that the gearbox overhaul is completed in the quickest time possible allowing the package to be up and running.

The challenge

Siemens aftermarket business is very strong, Siemens stock a variety of turbines parts, so, in the event of any problems, and if the end customer doesn't have a stock of spares, they can quickly go to site and get the equipment up and running in the shortest possible time.

As a requirement of some of the maintenance contracts, Siemens also need to have stocks of the gearbox elements of the package.



Technical Data

Requirement: Offering immediate support for Siemens to fulfil their end users' maintenance agreement commitments

Customer: Siemens, Lincoln, UK

Support: AG hold a consigned stock of Siemens critical spare parts, which include gear and clutch assemblies, through to complete gearboxes.

The solution

Allen Gears have agreed to hold a consigned stock of Siemens critical spare parts for all the turbine ranges which feature Allen product.

The critical spares include gear and clutch assemblies, through to complete spare gearboxes.

A designated warehouse area has been built in the repair and overhaul facility which is dedicated purely to Siemens. All material is easily traceable and allows for instant dispatch as and when required, reducing vital downtime for our customer's plants.



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